



**TSCC 2926 – 30 BASEBALL PLACE**

**WAIVER FOR DELIVERY AND PARCEL HANDLING BY CONCIERGE**

Suite #: \_\_\_\_\_ Name of Resident: \_\_\_\_\_ (the "Resident")

Owner  or Tenant

Each resident of TSCC 2926 (the "**Corporation**") who wishes for the Corporation's concierge staff (the "**Concierge**") to accept parcels of a reasonable size (see restrictions below) ("**Parcel**" or "**Parcels**") or to hold Parcels for pick up by others, on the Resident's behalf, is required to fill out and submit this form authorizing the Concierge to do so. If this form is not submitted to the front desk, Parcels addressed to the Resident's suite will not be held at the concierge desk.

By signing this Waiver, the Resident requests and acknowledges that the Concierge will accept Parcels on their behalf, and hold Parcels for pick up by others, on the terms and conditions herein.

The following items **cannot** be accepted for delivery or held for pick up by others by the Concierge:

- Cash;
- Unit keys or fobs;
- Registered mail or C.O.D. deliveries;
- Items which are more than 18" X 11" X 14", 25 pounds in weight, or which cannot easily be handled or carried by one person;
- Items which are not properly addressed; and
- Items which are not securely wrapped or sealed.

These items, and any other item, may be refused by the Concierge in the sole and absolute discretion of the Concierge staff, and Management.

**ALL PARCELS MUST BE PICKED UP WITHIN 3 DAYS OF FIRST NOTIFICATION OF DELIVERY FOR INCOMING PARCELS, OR 3 DAYS OF BEING DROPPED OFF BY THE RESIDENT FOR PARCELS FOR PICK UP BY OTHERS.**

**ANY ITEM(S) DROPPED OFF FOR A RESIDENT BY A PERSON OTHER THAN A COURIER SERVICE (CANADA POST, UPS, ETC.) MUST BE APPROVED AND ACCOMPANIED BY WRITTEN CONSENT FROM THE RESIDENT/RECEIVER OF THE PACKAGE AUTHORIZING THE CONCIERGE TO ACCEPT THE PACKAGE. THESE ITEMS MUST BE PICKED UP WITHIN 3 DAYS. ALL ITEMS NOT PICKED UP WITHIN 3 DAYS WILL BE RETURNED BACK TO THE SENDER.**



**NOTE TO ALL RESIDENTS:** Parcel receipt is a privilege that can be withdrawn by the Board of Directors of TSCC 2926 or the Management Office. Should a resident(s) abuse this privilege, this service can be revoked, and as such the Concierge will no longer accept parcels for any residents abusing this service.

The Concierge will use reasonable efforts to attempt to contact the Resident by telephone and/or written/electronic communication that a Parcel has been left for pick-up by the Resident. Parcels not picked up by the Resident within **3 days** of notification of delivery may be returned to the delivery company. Parcels left by the Resident with the Concierge will be returned to the Resident if not picked up within **3 days**. Please note that storage facilities are not available at the Concierge area for large items, and that these restrictions are subject to change during holiday periods. For deliveries which do not meet the above requirements, it is the Resident's responsibility to make appropriate arrangements to accept the delivery themselves, which may include reserving the service elevator in advance with the Concierge.

The Resident acknowledges that perishable goods including, but not limited to, gift baskets, flowers, balloons, and perishable food items may be accepted by the Concierge on the Resident's behalf, but if the Parcel remains unclaimed by the Resident for more than **24 hours** then such goods may be disposed of by the Concierge at his/her sole discretion.

If the Concierge is unable to return a Parcel to the delivery company or Resident after making reasonable efforts to do so, the Concierge may dispose of the Parcel.

All persons picking up a Parcel from the Concierge must present a valid identification at the time of pick-up.

**THE RESIDENT HEREBY AGREES** that, in return for the Concierge handling Parcels on the Resident's behalf, and other good and valuable consideration, the receipt of which is hereby acknowledged, the Resident shall indemnify and hold harmless the Corporation and its directors, officers, unit owners, residents, property management, employees, agents, contractors and other staff from and against all losses, damages, expenses, actions, suits or claims for any matters in connection with the Concierge accepting a Parcel on the Resident's behalf, including claims for lost or damaged Parcels. The Resident expressly acknowledges and agrees that the Corporation and its directors, officers, unit owners, residents, property management, employees, agents, contractors and other staff shall have no liability whatsoever with regards to Concierge accepting Parcels on the Resident's behalf.

**BY SIGNING BELOW THE RESIDENT ACCEPTS THE TERMS AND CONDITIONS OF THIS WAIVER AND AUTHORIZES THE CONCIERGE TO HANDLE PARCELS ON THE RESIDENT'S BEHALF**

Resident Signature: \_\_\_\_\_

Date: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address of Resident: